

Assessment Type

Deployment Assessment

AI Customer Support Representative

Credenva Readiness Score™

94

Evaluated against standardized customer-support workflows for accuracy, resolution, compliance, groundedness and reliability.

Production Readiness

● PASS

Critical Failures

0

Dimension scores

Accuracy	95	
Resolution	93	
Compliance	100	
Groundedness	96	
Reliability	94	

Illustrative assessment. This is a sample report for demonstration purposes and does not represent an accredited, regulatory or standards-body certification. Credenva is currently developing and piloting its methodology.